

Refunds and cancellation Policy

1.1: In the unlikely event of the last minute cancellation by Swim Swift Elite of a session due to circumstances beyond our control, we will issue a full refund of all fees paid. However, we cannot be held responsible for any other losses incurred as a result of such a circumstance (including travelling costs and hotel accommodation and the like).

1.2: Unfortunately no refund will be made for “No Show” swimmers.

1.3: If a cancellation is made by you, the customer, you must pay to us the following by way of agreed liquidated damages;

7 days or less prior to the day of the session: 100% of the full amount.

8 - 14 days prior to the day of the session: 50% of the full amount.

15 days or more prior to the day of the session: £25 admin fee. This will be retained by Swim Swift Elite and the remainder will be refunded to you via transfer.

1.4: Payments must be made at the time of booking please.

1.5: By booking in a session with us, you are deemed as having agreed to these terms & conditions and the refunds & cancellations policy.