# Cancellation & Refund Policy

**1. Cancellation by the Customer**

To secure your place at a Swim Swift Elite camp, a **non-refundable deposit of £250** is required at the time of booking.

All outstanding payments must be paid in full by **11th July 2027**.

Should you need to cancel your booking, the following refund policy will apply, based on the date we receive your cancellation in writing:

**8 weeks or more before the camp start date (13th June 2027 or earlier)**

You will receive a refund of all monies paid up to the date of cancellation, less the non-refundable £250 deposit.

**Between 4 and 8 weeks before the camp start date (14th June – 11th July 2027)**

You will receive a refund of 50% of all monies paid up to the date of cancellation.

**Less than 4 weeks before the camp start date (12th July – 8th August 2027)**

Unfortunately, no refunds will be available for cancellations made within this period.

**Once the camp has commenced**

No refunds will be given once the camp has started. This also applies to swimmers who fail to attend the camp without prior notice (no-shows).

**2. Cancellation by Swim Swift Elite**

In the unlikely event that Swim Swift Elite needs to cancel the camp, the following refund arrangements will apply:

**Cancellation due to circumstances beyond our control**

If Swim Swift Elite is forced to cancel the camp due to circumstances beyond our reasonable control, such as government-imposed travel restrictions, safety concerns or other unforeseen events, we will refund all monies paid, less an administration and cancellation deduction of £125 (10% of the total camp cost).

Swim Swift Elite accepts no responsibility for any additional costs or losses incurred by customers as a result of such cancellation, including travel, accommodation or other associated expenses.

**Cancellation due to circumstances within our control**

If Swim Swift Elite cancels the camp due to circumstances within our control, including personal or family illness, or a change of camp dates initiated by us, customers will receive a full refund of all monies paid to us. Swim Swift Elite accepts no responsibility for any additional costs or losses incurred by customers as a result of such cancellation, including travel, accommodation or other associated expenses.

**3. Important Information**

By completing a booking and paying the deposit, customers acknowledge that they have read and agreed to the cancellation and refund terms outlined above.

We strongly recommend that customers consider appropriate travel insurance to protect against any additional costs associated with their booking.